**TU/CDOE**

**TEZPUR UNIVERSITY**

**SEMESTER END EXAMINATION (SPRING 2023)**

**DIPHRD/DHR 102: ORGANISATIONAL BEHAVIOUR**

**Time: 3 Hours Total Marks: 70**

*The figures in the right-hand margin indicate marks for the individual question.*

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1. Answer the following questions: **1x3=3**
2. Which of the following is at the fourth level of need hierarchy according to theory of Abraham Maslow?
3. Self-actualization need
4. Security need
5. Esteem need
6. Physiological need
7. A study of the culture and practises in different societies is called \_\_\_\_\_\_\_\_\_\_\_\_\_\_
8. Personality
9. Anthropology
10. Perception
11. Attitudes
12. **Organizational behaviour focuses at 3 Levels-**
13. Individuals, Organisation, Society
14. Society, Organisation, Nation
15. Employee, Employer, Management
16. Individual, Groups, Organisation
17. Answer **any six** of the following questions: **2x6=12**
18. What are homogeneous group?
19. Explain the concept of learning.
20. Identify weaknesses of group decision making.
21. What is organizational values?
22. Identify two reasons for job stress.
23. What is attitudinal change?
24. What is group cohesion?
25. Answer **any five** of the following questions: **5x5=25**
26. What is Type A personality?
27. What are the symptoms of groupthink and group shift?
28. Explain the concept of grave vine.

**P.T.O**

1. Explain the factors which affect individual performance?
2. How does sociology contribute to the discipline of OB?
3. What are the barriers to an effective communication?
4. How are power and politics related to each other?
5. Answer **any five** of the following questions: **3x10=30**
6. What are the contributing disciplines to Organisational Behaviour? Explain. **10**
7. What is selective perception? Discuss the process involved in perception. **3+7**
8. Explain the concept of resistance to change. How resistance can be overcome? Comment. **3+7**
9. Explain the five big personality traits in detail. **10**
10. Discuss the application of operant conditioning theory of learning. **3+7**

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